

■ Please Rise ■ Seminar and Engagement Topics

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Culled from his "Stories from the Bench", Judge Patterson has among his many energizing, motivating and humorous Keynotes, Seminars and Customized "Service Excellence" training programs for associations, organizations and groups the following topics:



Survival Tips for Leaders

Equips the director or supervisor to with tools that inspire their employees and help them to RISE to meet the challenges of the modern leadership role.

The Right Thing, the Right Way

Enhances employee's self-esteem and builds confidence so they make better decisions that reflect the best practices and increased productivity.

Yield Before Entering the Communications Highway

Illustrates three common communication mistakes and how their continued use affects business relationships.

Service Excellence Training

2 hour or full-day training that prepares you employees to RISE to meet the challenges customers and guests present with Awareness, Communication and Empowerment to ACE those relationships.



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